



Compassionate Communities Directory



**A GUIDE TO LOCAL SERVICES
SUPPORTING END OF LIFE CARE**

ADVANCE CARE PLANNING

Advance Care Planning Australia (Victoria)

Information and the forms needed for advance care planning in Victoria.

<https://www.advancecareplanning.org.au/create-your-plan/create-your-plan-vic>

Community Palliative Care – South West Healthcare

<https://southwesthealthcare.com.au/service/palliative-care-services>

25 Ryot St, Warrnambool
Ph. 03 5563 1666

<https://southwesthealthcare.com.au/location/warrnambool-base-hospital>

Robinson Street, Camperdown
Ph. 03 5593 7300

<https://southwesthealthcare.com.au/location/camperdown-hospital>

Medical clinics (see separate listing)

My Values is a set of specially constructed statements designed to help you identify, consider and communicate your wishes about the medical treatment you would want in the later stages of life.

<https://www.myvalues.org.au/>

South West Health Care

25 Ryot St, Warrnambool
Ph. 03 5563 1666

<https://southwesthealthcare.com.au/>

Voluntary Assisted Dying Care Navigator Service

Ph. 03 8559 5823
Mob. 0436 848 344
Email. vadcarenavigator@petermac.org

Victoria Legal Aid (Take Control Booklet)

185 Fairy Street Warrnambool Vic 3280

Ph. (03) 5559 7222 or 1800 651 022

<https://www.legalaid.vic.gov.au/take-control-your-future-decision-making-introduction>

Warrnambool and District Community Hospice

End of Life Preparation workshops

Ph. 03 5563 3220

Email. info@wdchospice.org.au

<https://www.warrnamboolhospice.org.au/>

AGED CARE

Anchor Point Village

55 Aberline Road, Warrnambool

Ph. 03 5559 8299

<http://www.endeavourliving.com.au/>

Baptcare Organisation

Ph. 03 5559 6800 or 13 22 78

Email. commcare.bswl@baptcare.org.au

<https://www.baptcare.org.au/>

Brotherhood of St Laurence

Ph. 03 9483 1183

Email. info@bsl.org.au

<https://www.bsl.org.au/>

Corangamite Shire

181 Manifold Street, Camperdown

Ph. 03 5593 7100

<https://www.corangamite.vic.gov.au/Home>

Heatherlie Homes

103/111 Koroit Street, Warrnambool

Ph. 03 5561 5565

Email. admin@heatherliehomes.com.au

<https://heatherliehomes.com.au/>

Ingenia Gardens

37 Caroville Drive, Warrnambool

Ph. 03 5561 0188

<https://www.ingeniagardens.com.au/communities/victoria/warrnambool/>

Lyndoch Living

1-46 Hopkins Road Warrnambool

Ph. 03 5561 9300

Email. reception@lyndoch.org.au

<https://www.lyndoch.org.au/>

Mercy Place

16 Hopetoun Road Warrnambool

Ph. 03 5564 2800

[https://residential-](https://residential-care.mercyhealth.com.au/homes/aged-care-homes/mercy-place-warrnambool/)

[care.mercyhealth.com.au/homes/aged-care-homes/mercy-place-warrnambool/](https://residential-care.mercyhealth.com.au/homes/aged-care-homes/mercy-place-warrnambool/)

Moyne Shire

Princes Street, Port Fairy

Ph. 1300 656 564

<https://www.moyne.vic.gov.au/Home>

My Aged Care – For people aged over 65

Ph. 1800 200 422

<https://www.myagedcare.gov.au/>

AGED CARE (cont.)

Gillin Park Retirement Village

45 Mahoney's Road Warrnambool

Ph. 03 9123 7805

https://www.levande.com.au/community/gillin-park/?utm_source=google&utm_medium=organic&utm_campaign=googlemybusiness

Warrnambool City Council (Archie Graham)

118 Timor Street Warrnambool

Ph. 03 5559 4920

<https://www.warrnambool.vic.gov.au/archie-graham-community-centre>

Warrnambool Place Care Community (Opal)

170 Raglan Parade Warrnambool

Ph. 03 5563 0600

<https://www.opalhealthcare.com.au/residential-aged-care/warrnambool-place>

Warrnambool Riverside (Opal Gillin Park)

62-76 Huntingfield Drive, Warrnambool

Ph. 03 5559 0600

<https://www.opalhealthcare.com.au/residential-aged-care/warrnambool-riverside>

CARER SUPPORT, including Personal Care Assistance

Barwon Health Support and Carer Gateway

64B Banyan Street Warrnambool

Ph. 03 5564 6054

<https://www.barwonhealth.org.au/services-departments/community-health-services/carers-support>

Carers Australia – Ph: 1800 514 845

Email. reception@carersvictoria.org.au

<https://www.carersvictoria.org.au/>

Centrelink

Ph. 132 717

<https://www.servicesaustralia.gov.au/individuals/centrelink>

Corangamite Shire

181 Manifold Street, Camperdown

Ph. 03 5593 7100

<https://www.corangamite.vic.gov.au/Home>

CARER SUPPORT, including Personal Care Assistance (cont.)

Gateways Support Services Warrnambool

171 Lava Street Warrnambool

Ph. 03 5562 8271

<https://www.livingonthespectrum.com/listing/gateways-support-services/>

Lyndoch Living

1-46 Hopkins Road Warrnambool

Ph. 03 5561 9300

<https://www.lyndoch.org.au/>

MediStays – accommodation support near hospitals

Ph. 1300 085 036

Email: contact@medistays.com.au

<https://www.medistays.com.au/>

Moyne Shire

Princes Street, Port Fairy

Ph. 1300 656 564

<https://www.moyne.vic.gov.au/Home>

Mpower

71 Koroit Street Warrnambool

Ph. 03 5561 8111

<https://www.mpower.org.au/>

My Aged Care – For people aged over 65

Ph. 1800 200 422

<https://www.myagedcare.gov.au/>

Warrnambool City Council (Archie Graham)

118 Timor Street Warrnambool

Ph. 03 5559 4920

<https://www.warrnambool.vic.gov.au/archie-graham-community-centre>

Wellways

Office 10/11, Bayside City Plaza, 24-36 Fairy Street, Warrnambool VIC 3280

Ph. 03 5599 9210

<https://www.wellways.org/contact-us/>

COUNSELLING and BEREAVEMENT

Australian Centre for Grief and Bereavement

253 Wellington Road Mulgrave
Ph. 03 9265 2100

Email. info@grief.org.au
<https://www.grief.org.au/>

Community Palliative Care – South West Healthcare

25 Ryot St, Warrnambool
Ph. 03 5563 1666

<https://southwesthealthcare.com.au/location/warrnambool-base-hospital>

Compassionate Friends Victoria – Grieving the loss of a child

Ph. 1300 064 068

<https://www.compassionatefriendsvictoria.org.au/>

Crystal Lee Foundation – free grief and bereavement counselling

Ph. 0490 972 076

eo@crystallee.org
<https://www.crystallee.org/>

Family Relationships Advice Line

Ph. 1800 050 321

<https://www.familyrelationships.gov.au/talk-someone/advice-line>

Family Relationship Centre

193 Liebig Street, Warrnambool
Ph. 1300 661 790

<https://www.familyrelationships.gov.au/talk-someone/advice-line>

Mensline – 24/7 telephone free professional counselling

Ph. 1300 78 99 78

<https://mensline.org.au/>

Red Nose - Hope bereavement care

Ph. 1300 998 698

<https://rednose.org.au/>

Relationship Matters

Ph. 1300 543 396

<https://relationshipmatters.com.au/>

Rural/Financial Counselling Victoria

Ph. 1300 045 747

<https://ruralfinancialcounselling.org.au/>

DOMESTIC ASSISTANCE, HOME MAINTENANCE

Baptcare Warrnambool

Ph.13 22 78 (Warrnambool 03 5559 6800)

<https://www.baptcare.org.au/>

Bridge Personnel

Office 3 Level 2 Bayside City Pl,
Warrnambool, VIC 3280

Ph. 03 5561 4266

<https://www.bridgepersonnel.com.au/>

Corangamite Shire

181 Manifold Street, Camperdown

Ph. 03 5593 7100

<https://www.corangamite.vic.gov.au/Contact>

Lyndoch Living

1-46 Hopkins Road Warrnambool

Ph. 03 5561 9300

<https://www.lyndoch.org.au/>

Moyne Shire

Princes Street, Port Fairy

Ph. 03 5568 0555 or 1300 656 564

<https://www.moyne.vic.gov.au/Home>

My Aged Care – For people aged over 65

Ph. 1800 200 422

<https://www.myagedcare.gov.au/>

Southern Stay Disability Services Inc

181 Fairy Street Warrnambool

Ph. 03 5564 3444

<https://www.southernstay.org.au/>

Archie Graham Community Centre

118 Timor Street Warrnambool

Ph. 03 5559 4920

<https://www.warrnambool.vic.gov.au/archie-graham-community-centre>

END OF LIFE CARE

Australian Centre for Grief and Bereavement

253 Wellington Road, Mulgrave VIC
Australia 3170
Phone. 03 9265 2100
Email. info@grief.org.au
<https://www.grief.org.au/>

Australian Doula College

<https://www.australiandoulacollege.com.au/end-of-life>

Community Palliative Care – South West Healthcare

Ryot Street Warrnambool
Ph. 03 5564 4171
<https://southwesthealthcare.com.au/service/palliative-care-services>

End of Life Doula Directory

<https://www.australiandoulacollege.com.au/>

Gather My Crew- Use Gather My Crew to coordinate help from friends, family, neighbours and colleagues:

<https://www.gathermycrew.org.au/>

Palliative Care Australia -

<https://palliativecare.org.au/>

Palliative Care Victoria -

<https://www.pallcarevic.asn.au/>

Warrnambool and District Community Hospice

- in home assistance for families caring for a dying relative/friend
PO Box 775 Warrnambool
Ph. 03 5563 3220
info@wdchospice.org.au
www.warrnamboolhospice.org.au

FOOD & MATERIAL AID

Anglicare

230 Koroit Street Warrnambool
Ph. 1800 809 722
<https://www.anglicarevic.org.au/>

Salvation Army

58-60 Mortlake Rd Warrnambool
Ph. 03 5561 8444
<https://www.salvationarmy.org.au/warrnambool/>

Vinnies

178 Fairy Street Warrnambool
Ph. 03 5562 5274
<https://www.vinnies.org.au/>

Warrnambool & District Foodshare

24A Harrington Road Warrnambool
Ph. 0428 197 715
<https://districtfoodshare.org.au/>

FUNERAL SERVICES

Bare Cremations

Ph. 1800 071 176
<https://bare.com.au/>

Guyetts Funerals Warrnambool

271 Raglan Parade, Warrnambool
Ph. 5562 2622
<https://www.guyettsfunerals.com.au/>

John O'Sullivan & Family Funeral Directors

82 Fairy Street, Warrnambool
Ph. 5561 1199
<https://www.legacy.com/funeral-homes/victoria/warrnambool/john-o-sullivan-family/fh-8255>

Macqueens Funerals

Terang
Ph. 5592 1293
Camperdown
Ph. 5593 1107
<https://www.macqueens.com.au/>

Upright Burials

Ph. 1300 466 860
Kurweeton Road Cemetry
Corangamite Shire
office@uprightburials.com.au
<https://uprightburials.com.au/>

HEALTH EQUIPMENT and SUPPLIES

ILS Independent Living Specialist

84 Raglan Parade, Warrnambool VIC
Ph. 03 5562 6966
<https://ilsau.com.au/>

South West Healthcare

Ryot Street Warrnambool
Ph. 03 5563 1666
<https://southwesthealthcare.com.au/service/swhsupplies>

LEGAL and FINANCIAL

Centrelink – Drought and Farmers

Assistance Hotline
Ph. 13 23 16
<https://www.servicesaustralia.gov.au/farm-household-allowance>

Centrelink – Families and Parents Line

Ph. 13 61 50
<https://www.servicesaustralia.gov.au/individuals/contact-us/phone-us>

Centrelink – Indigenous Call Centre

Ph. 1800 136 380
<https://www.servicesaustralia.gov.au/individuals/services/centrelink/centrelink-indigenous-call-centre>

Dispute Settlement Centre of Victoria –

Advisory Service
Ph. 1300 372 888
<https://www.disputes.vic.gov.au/>

Family Relationships Advice Line

Ph. 1800 050 321
<https://www.familyrelationships.gov.au/talk-someone/advice-line>

Family Relationship Centre

193 Liebig Street, Warrnambool
Ph. 1300 661 790
<https://www.familyrelationships.gov.au/talk-someone/advice-line>

Law Institute of Victoria

Ph. 03 9607 9311
<https://www.liv.asn.au/>

Mental Health Legal Centre Inc

Ph. (03) 9629 4422
<https://mhlc.org.au/>

National Debt Help Line

Free financial counselling service
Ph. 1800 007 007
<https://ndh.org.au/>

Rural Financial Counselling Victoria

Ph. 1300 045 747
<https://ruralfinancialcounselling.org.au/>

State Trustees

Ph. 1300 138 672
<https://www.statetrustees.com.au/>

Victorian Aboriginal Legal Service

Ph. 1800 064 865
<https://www.vals.org.au/>

Victoria Legal Aid

185 Fairy Street Warrnambool
Ph. 03 5559 7222 / 1800 651 022
<https://www.legalaid.vic.gov.au/>

MEDICAL CLINICS & EMERGENCY *In a medical emergency dial 000*

Dental Health Services Victoria

Ph. 1800 833 039
<https://www.dhsv.org.au/>

Cambourne Clinic

196A Liebig Street Warrnambool
Ph. 03 5561 2077
<https://www.cambourneclinic.com.au/>

Gunditjmara Health Clinic

24 Hopkins Rd Warrnambool
Ph. 03 5564 3344
<https://www.hotdoc.com.au/medical-centres/warrnambool-VIC-3280/gunditjmara-health-clinic/doctors>

Health Direct Australia

Ph. 1800 022 222
<https://www.healthdirect.gov.au/>

Hopkins Medical Clinic

435-439 Raglan Parade, Warrnambool
Ph. (03) 5561 4955
<https://www.hotdoc.com.au/medical-centres/warrnambool-VIC-3280/hopkins-medical-centre/doctors>

MEDICAL CLINICS & EMERGENCY (cont.)

In a medical emergency dial 000

Jamieson Medical Clinic

Shop 2 Northpoint Shopping Centre,
70-80 Hopkins Hwy
Ph. 03 5562 6533

<https://ochrehealth.com.au/medical-centre-jamieson/>

King Street Medical Clinic

3 King Street Warrnambool
Ph. 03 5561 2425
25 Boundary Road Mortlake
Ph. 03 5599 2990

<https://kingstreetmedical.com.au/>

Middle Island Medical Clinic

The Royal Hotel building.
43 Fairy Street Warrnambool
Ph. 03 4504 4800

<https://www.middleislandmedical.com.au/>

Nurse On Call – 24/7 advice and referral

Ph. 1300 60 60 24

<https://www.health.vic.gov.au/primary-care/nurse-on-call>

Seaview Health

366 Raglan Parade Warrnambool
Ph. 03 5562 9466

<https://www.seaviewhealth.com/>

South West Healthcare District Nursing Service

Warrnambool Ph. 03 5564 4177
Camperdown Ph. 03 5593 7354

<https://southwesthealthcare.com.au/service/district-nursing>

South West Medical Centre South West Healthcare

Ryot Street Warrnambool
Ph. (03) 5563 4370

<https://swmedicalcentre.com.au/>

SWHC Warrnambool Community Health

Koroit Street Warrnambool
Ph. 03 5563 4000

<https://southwesthealthcare.com.au/location/warrnambool-community-health>

Lyndoch Medical Hub

Lyndoch Medical Hub, 22 Hopkins Road
Warrnambool

Ph. 1300 063 3482

<https://www.lyndochmedicalhub.com.au/>

WRAD GP Clinic

172 Merri Street Warrnambool
Ph. 03 5564 5777

<https://wrad.org.au/>

Gunditjmara Health Clinic

24 Hopkins Road, Warrnambool
Ph. 5564 3344

<https://www.gunditjmara.org.au/>

Warrnambool Priority Primary Care

Free Walk In Clinic

133 Fairy Street Warrnambool
Ph. 03 9975 8403

<https://warrnamboolppcc.com.au/>

CORANGAMITE MEDICAL CLINICS

Camperdown Clinic

56 Scott Street Camperdown 3260
Ph. 03 5593 1222

<https://thecamperdownclinic.com/>

Cobden Medical Clinic

5 Victoria Street Cobden 3266
Ph. 03 5595 3110

<https://www.cobdenhealth.org.au/services/cobden-clinic>

Robinson Street Medical Clinic

7 Robinson Street Camperdown 3260
Ph. 03 5593 7070

<https://robinsonstreetmedical.com.au/>

Terang Medical Clinic

156 High Street Terang 3264
Ph. 03 5592 1033

<https://terangclinic.com.au/>

Timboon Medical Clinic

21 Hospital Road Timboon 3268
Ph. 03 5558 6088

<https://www.timboonhealthcare.com.au/contact-us/>

MENTAL and EMOTIONAL HEALTH

APM Employment Service

194 Liebig Street Warrnambool

Ph. 03 5561 6794

<https://apm.net.au/find-us?keyword=Warrnambool>

Baptcare Warrnambool

Ph.13 22 78 (Warrnambool 03 5559 6800)

<https://www.baptcare.org.au/>

Barwon Health Support and Carer Gateway

64B Banyan Street Warrnambool

Ph. 03 5564 6054

<https://www.barwonhealth.org.au/>

Beyond Blue – Depression information

Hotline Ph. 1300 224 636

<https://www.beyondblue.org.au/>

Black Dog Institute

Suicide Prevention

<https://www.blackdoginstitute.org.au/>

Eheadspace

National Mental Health Service for young people aged 12 – 25

Ph. 1800 650 890

www.eheadspace.org.au

GenU Warrnambool

Support for Carers

158 Liebig Street Warrnambool

Ph. 03 5564 9200

<https://www.genu.org.au/>

Griefline – Support for grieving adults & kids

Ph. 1300 845 745

<https://griefline.org.au/>

GROW – Groups and resources for those not coping

Ph. 1800 558 268

<https://grow.org.au/>

Brophy Family & Youth Service

Support for Young people

Ph. 1300 276 749

<https://headspace.org.au/>

Lifeline

Phone Support

Ph. 13 11 14

<https://www.lifeline.org.au/>

Lyndoch Living Limited

1-46 Hopkins Road Warrnambool

Ph. 03 5561 9300

<https://www.lyndoch.org.au/>

MacKillop Family Services

202 Lava Street Warrnambool

Ph. 03 5500 2000

<https://www.mackillop.org.au/>

Wellways

Support, education & advocacy

Office 10-11 24/36 Fairy Street Warrnambool

Ph: 5599 9210

Ph: 1300 111 400

<https://www.wellways.org/>

Embrace Multicultural Mental Health

Ph. 02 6285 3100

<https://embracementalhealth.org.au/>

MoodGym

Interactive Self Help Service

https://www.moodgym.com.au/?gad_source=1&gclid=EAlaIQobChMI3aG_qua5iAMVpZCDBx3lgQI2EAAYASAAEgLBAPD_BwE

Mpower

71 Koroit Street Warrnambool

Ph. 03 5561 8111

<https://www.mpower.org.au/>

National Disability Insurance Scheme (NDIS)

NDIS - Support Service for those living with a disability

Ph. 1800 800 110

<https://www.ndis.gov.au/>

Reachout

On line anonymous chat group

<https://au.reachout.com/>

SANE Australia – Helpline and resources

Ph. 1800 187 263

<https://www.sane.org/>

MENTAL and EMOTIONAL HEALTH (cont.)

Southern Stay Disability Services Inc

181 Fairy Street Warrnambool
Ph. 03 5564 3444

<https://www.southernstay.org.au/>

Suicide Call Back Service 24/7

Immediate telephone counselling
Ph. 1300 659 467

<https://www.suicidecallbackservice.org.au/>

Suicide Line (Victoria) 24-hour service

Ph. 1300 651 251

<https://suicideline.org.au/>

SOCIAL SUPPORT

Archie Graham Community Centre)

118 Timor Street Warrnambool
Ph. 03 5559 4920

<https://www.warrnambool.vic.gov.au/archie-graham-community-centre>

Brophy Family & Youth Services

210 Timor Street Warrnambool
Ph. 5561 8888

<https://brophy.org.au/>

Corangamite Shire

181 Manifold Street, Camperdown
Ph. 03 5593 7100

<https://www.corangamite.vic.gov.au/Home>

Gunditjmara Aboriginal Cooperative Ltd

135 Kepler Street Warrnambool
Ph. 03 5559 1234

<https://www.gunditjmara.org.au/>

Men's Shed Warrnambool

91 Hyland Street Warrnambool
Ph. 0493 377 054

<https://mensshedwarrnambool.com.au/>

Warrnambool Senior Citizens Club

118 Timor Street Warrnambool
John Parker Secretary
Ph. 03 5562 5583

http://www.connectglenelg.com.au/directory/com_connect_clubview.php?showdetail=&id=2439

TRANSPORT ASSISTANCE

Ambulance Victoria

Emergency Services
Ph. 1300 366 313

Emergency call. 000

<https://www.ambulance.vic.gov.au/>

Connect U Transport

1 Wannon Street Warrnambool
Ph. 03 5561 4958

<https://connectu.org.au/>

Red Cross – for non-emergency patient transport

Ph. 1800 733 276

<https://www.redcross.org.au/>

Warrnambool Radio Taxis

Ph. 131 008

<https://www.131008.com/cgi-bin/cart/custom/services.cgi?display=912>